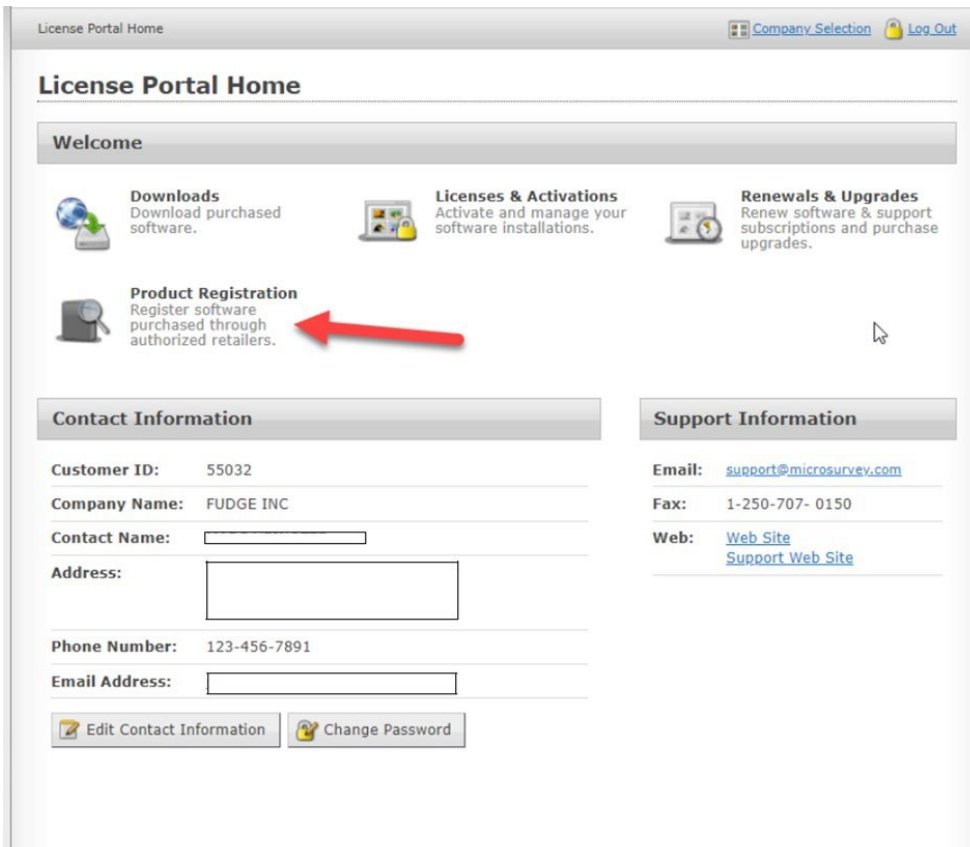


# FieldGenius Customer Registration Process

1. Sign up for a customer account here:

<https://license.microsurvey.com/solo/customers/Default.aspx?AuthorID=2451871>

2. Register your license by entering the 45-day term License ID and Password provided to you by the OEM manufacturer or dealer by entering into product registration





License Portal Home


[Company Selection](#) [Log Out](#)


### License Portal Home

**Welcome**

**Downloads**  
Download purchased software.

**Licenses & Activations**  
Activate and manage your software installations.

**Renewals & Upgrades**  
Renew software & support subscriptions and purchase upgrades.

**Product Registration**  
Register software purchased through authorized retailers.

**Contact Information**

Customer ID: 55032

Company Name: FUDGE INC

Contact Name:

Address:

Phone Number: 123-456-7891

Email Address:

[Edit Contact Information](#) [Change Password](#)

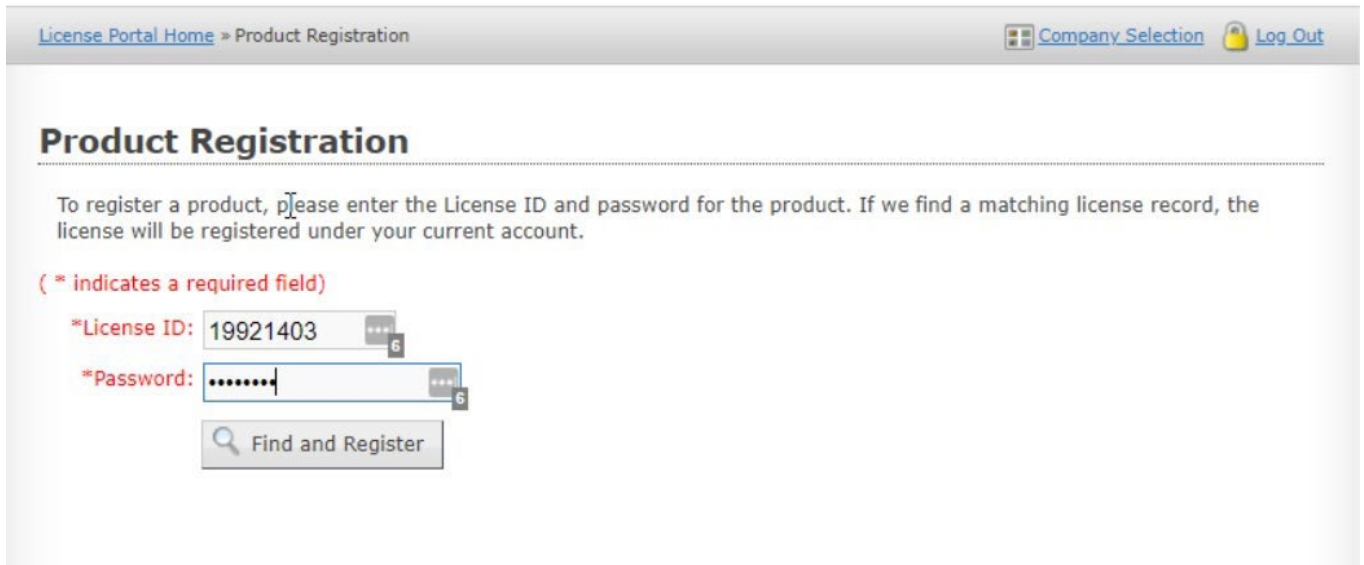
**Support Information**

Email: [support@microsurvey.com](mailto:support@microsurvey.com)

Fax: 1-250-707- 0150

Web: [Web Site](#)  
[Support Web Site](#)


3. Click on Find and Register, this will add the license to your account:



The screenshot shows the 'Product Registration' page in the MicroSurvey License Portal. The breadcrumb trail at the top reads 'License Portal Home > Product Registration'. On the right, there are links for 'Company Selection' and 'Log Out'. The main heading is 'Product Registration'. Below it, a message states: 'To register a product, please enter the License ID and password for the product. If we find a matching license record, the license will be registered under your current account.' A note in red text says '( \* indicates a required field)'. There are two input fields: '\*License ID:' with the value '19921403' and '\*Password:' with masked characters. Both fields have a small '6' in a box to their right. Below the fields is a button with a magnifying glass icon and the text 'Find and Register'.

4. Once the license has been found its properties will be displayed. Navigate to "Renewals and Upgrades" to start the license transfer process:



[License Portal Home](#) » [Licenses & Activations](#) » License Details  [Log Out](#)

---

### License Details for FieldGenius Android 45 Day Term License ( DEALER)


License Information		Order Information	
Status:	OK	Invoice:	[None]
License ID:	199	Date Issued:	Apr 02, 2025
Activation Password:	9      Z	Quantity:	1 Each
Activations Left:	1		
Deactivations Left:	2		

#### Licensee Information




Licensee Name:

Licensee Email:

 [Edit Licensee Information](#)

#### Additional Information

 [Renewals & Upgrades](#)  [Download](#)  [Manage Installations](#)

5. Select "Add to Cart"



MicroSurvey Software Inc.  
205 – 3500 Carrington Road, West Kelowna, BC V4T3C1  
Tel: 1.800.668.3312 | Inte.: +1 250.707.0000




[License Portal Home](#) » [Licenses & Activations](#) » [License Details](#) » Renewals & Upgrades [Log Out](#)


### Renewals & Upgrades

**FieldGenius Android 45 Day Term License ( DEALER)**

License ID: [199](#) Quantity: 1 Date Issued: Apr 02, 2025 Expires: May 17, 2025  
Latest Version: 2.6.2.9455

Product	Price	
<b>FieldGenius Android Perpetual License Free Upgrade ( DEALER)</b> A perpetual license of FieldGenius Android that will need annual maintenance to receive program improvements.	\$0.00	 <a href="#">+ Add to Cart</a>

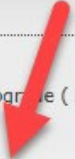
6. Select "Checkout"



### Shopping Cart

Item Description	Price	Quantity	Total
FieldGenius Android Perpetual License Free Upgrade ( DEALER)	\$0.00	<input type="text" value="1"/>	\$0.00

Subtotal: \$0.00

[Continue Shopping](#) [Update](#)  [Checkout](#)

7. Verify your customer contact information and select Email notification options, and "Continue:"



**Verify Your Customer Information**

( \* indicates a required field)

\*Email Address:

Company Name:

\*First Name:

\*Last Name:

\*Address Line 1:

Address Line 2:

\*City:

\*State/Province:

\*Postal Code:

\*Country:

\*Phone Number:

Fax Number:

How did you hear about this product?

Heard From:

Select Email Notifications

☒ Notify me of product updates related to my purchase.

☒ Notify me of new products and other special offers.

Unless you check the boxes above, we will not use your name and email address for these purposes.

[← Previous](#) [Continue →](#)

8. "Place Order:



MicroSurvey Software Inc.  
205 – 3500 Carrington Road, West Kelowna, BC V4T3C1  
Tel: 1.800.668.3312 | Inte.: +1 250.707.0000



### Confirm Your Order

Item Description	Price	Quantity	Total
FieldGenius Android Perpetual License Free Upgrade ( DEALER)	\$0.00	1	\$0.00
Subtotal: \$0.00			

### Customer Information

<b>Company:</b>	FUDGE Inc.	<b>Address</b>
<b>Name:</b>	NAME	Address
<b>Email:</b>	myemail@mydomain.com	City, 98001
<b>Phone:</b>	555-123-4567	USA

### Payment Information

**Terms:** Prepaid

[← Previous](#) [→ Place Order](#)

9. An invoice will be displayed. *Please print this document for your records*, and take careful note of:
- Customer ID
  - The NEW License ID
  - The NEW License Activation password
  - Expiration



MicroSurvey Software Inc.  
205 – 3500 Carrington Road, West Kelowna, BC V4T3C1  
Tel: 1.800.668.3312 | Inte.: +1 250.707.0000

Order Complete

---

**MicroSurvey Software Inc.**  
**Invoice #22008**

**Date:** Apr 02, 2025 10:01:13 AM  
Central Daylight Time  
(UTC-5)

**Customer Information:**

FUDGE Inc.  
NAME  
Address  
City, WA, 98001

**Customer ID: 56042**  
Email: myemail@mydomain.com  
Phone: 555-123-4567

**Billing Information:**

Terms: Prepaid

**Order Information:**

Description	Quantity	Unit Price	Extended Price
FieldGenius Android Perpetual License Free Upgrade ( DEALER)	1	\$0.00	\$0.00

**License ID: 199**  
**License Activation Password: 91 75**  
**Expiration: Apr 02, 2026**

To download your software, visit your personalized [Software Download Page](#).

The application will ask for a License ID and Password to enable it. Use the values above to activate your purchase.

**Total: \$0.00**

**Product support is provided by:**

**MicroSurvey Software Inc.**  
#205-3500 Carrington Road  
West Kelowna, BC V4T 3C1  
CANADA  
Support Site: <https://helpdesk.microsurvey.com/index.php?/Tickets/Submit>  
Support Email: [support@microsurvey.com](mailto:support@microsurvey.com)  
Sales Email: [sales@microsurvey.com](mailto:sales@microsurvey.com)  
Toll Free: 1-800-668-3312  
Phone: 1-250-707-0000  
Fax: 1-250-707- 0150

Print

Go back to the [Customer Page](#).

10. After printing the invoice, visit the “Software Download Page”



MicroSurvey Software Inc.  
205 – 3500 Carrington Road, West Kelowna, BC V4T3C1  
Tel: 1.800.668.3312 | Inte.: +1 250.707.0000

11. Select "Download:"

**MicroSurvey**

[License Portal Home](#) » [Licenses & Activations](#) » License Details [Log Out](#)

### License Details for FieldGenius Android Perpetual License Free Upgrade ( DEALER)

License Information		Order Information	
Status:	OK	Invoice:	<a href="#">22008</a>
License ID:	1994	Date Issued:	Apr 02, 2025
Activation Password:	9075	Quantity:	1 Each
Activations Left:	1		
Deactivations Left:	50		

#### Licensee Information

Licensee Name:

Licensee Email:

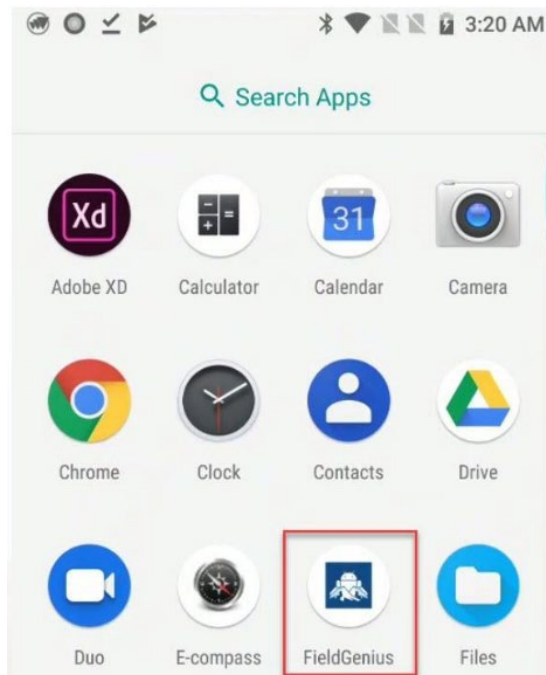
[Edit Licensee Information](#)

#### Additional Information

[Download](#) [Manage Installations](#)

12. Once the .apk or .msix file is downloaded, transfer the file a controller for installation and perform an install:





13. Run FieldGenius.

14. Read and Accept the License Agreement Terms:



**MicroSurvey License Acceptance**

[MICROSURVEY PRIVACY POLICY](#)

You must read and agree to the MicroSurvey End-User License Agreement to use this MicroSurvey product and services. Tap the checkbox below to accept the license agreement.

**MICROSURVEY END-USER LICENSE AGREEMENT**

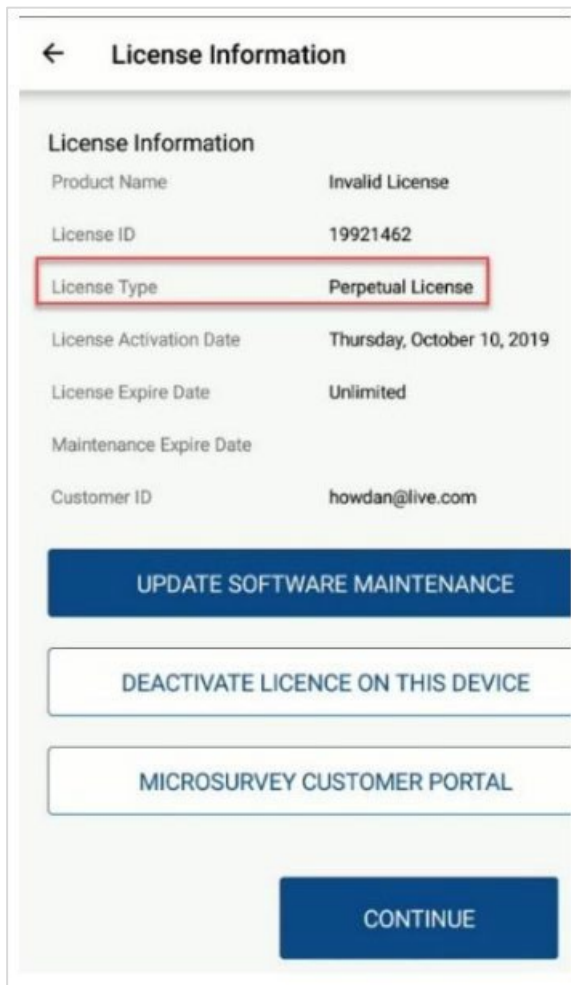
This MicroSurvey End-User License Agreement ("Agreement") is a legal and binding agreement between you ("Licensee") and MicroSurvey Software Inc., a BC corporation ("MICROSURVEY") concerning the use of the MicroSurvey products (the "Product"), the software provided in connection with the use and operation of the Product, including firmware and stored measurement data (collectively the "Software") and all related documentation provided in connection with the acquisition of the Product ("Documentation"). The Software includes software owned by, and licensed from, third party licensors.

[DECLINE LICENSE CONDITION](#)☐ I ACCEPT

15. You will now be prompted to register your software. Ensure you are connected to the internet before proceeding. Enter the License credentials of the perpetual license that were obtained when following step 8 in this document:

**License ID:** 199  
**License Activation Password:** 91 75  
**Expiration:** Apr 02, 2026

16. You should now see license information populated and should see the license is applied



← License Information

**License Information**

Product Name	Invalid License
License ID	19921462
License Type	Perpetual License
License Activation Date	Thursday, October 10, 2019
License Expire Date	Unlimited
Maintenance Expire Date	
Customer ID	howdan@live.com

UPDATE SOFTWARE MAINTENANCE

DEACTIVATE LICENCE ON THIS DEVICE

MICROSURVEY CUSTOMER PORTAL

CONTINUE

17. You are now licensed and can start using your FieldGenius application!