# Transferring MSCAD 2004 License from an Old Computer to a New Computer

In order to transfer your license you will first need to disable the copy of MSCAD 2004 on your old computer and then send us the code that results. Make sure that you have your original 16-digit "Product Key" which would have come with your original CD.   We will be sending you a new password for your new computer.

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Useful Definitions:

**Product Key:** A code shipped with the MSCAD disk which identifies the copy of software you have.  If you have lost the original code, please call Microsurvey.

**Machine Removal Verification code:** A code which confirms that a Microsurvey Product has been disabled.

**Machine Identification:** A code which identifies the computer on which a copy of MSCAD is installed.

**Password:** A code which confirms that a license for MSCAD has been purchased

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**IMPORTANT NOTE! –** If you have more than one licensed version of MSCAD (ie MSCAD 2004 and an older version such as MSCAD 2002 or MSCAD 2001) or another MicroSurvey product such as MSX 2001, MSX 2002, MapScenes, MapScenes Lite, MapScenes Pro, InCAD any version) on your old computer, this process will disable that program as well.  If you try and run it after MSCAD2004 is disabled, you will see a message like the one shown in Step 6 below.

Please phone MicroSurvey Technical Support after you have completed the MSCAD 2004 transfer and we will provide assistance with reactivating the other MicroSurvey product, if it is appropriate to do so.

## Disabling MSCAD on the Old Computer:

1. First, make sure you are prepared to disable the old copy, this step is irreversible.  Your old drawing and data files will be accessible but you won't be able to use MSCAD any more.

## 2. Open MSCAD 2004 on the old computer. Type the command "nothankyou" in the command window, and press enter:

```
Type ASSISTANT to run Startup Assistant. ..
Loading MicroSurvey Calculating Engine....
Loading Inch Linetypes...          ... done
        ... done.
Loading, Please Wait............OK
> nothankyou
```

Ready

## 3. Click on "Yes" to accept

**Returning software program?**

⚠ This command will disable MicroSurvey from this computer.
                         permanently. Are you sure you want to do this?

[ Yes ]   [ No ]
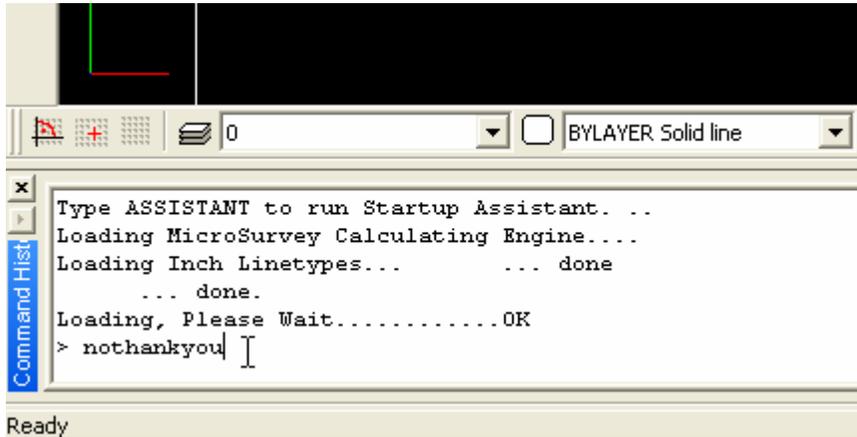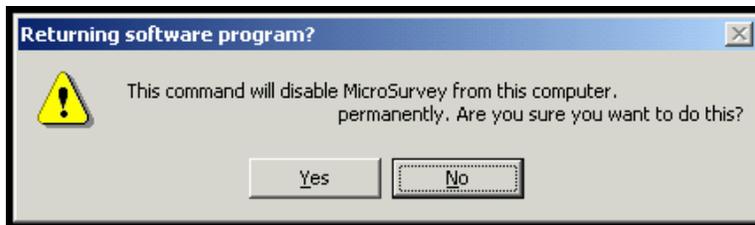
## 4. Click on "Yes" again to confirm

**Last Chance Warning...**

⚠ The staff of MicroSurvey Software, Inc. would like to
    thank you for taking time to evaluate our software.
    Are you sure you want to do this?

[ Yes ]   [ No ]
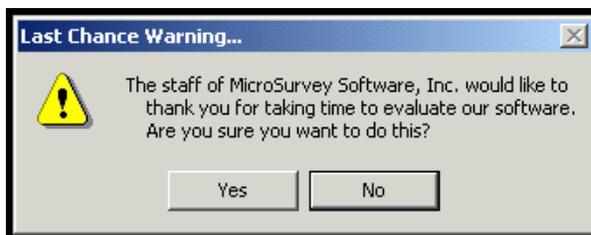
**5. MSCAD will give you a Machine Removal Verification Code,** *please carefully record this code so it can be sent to us later.*
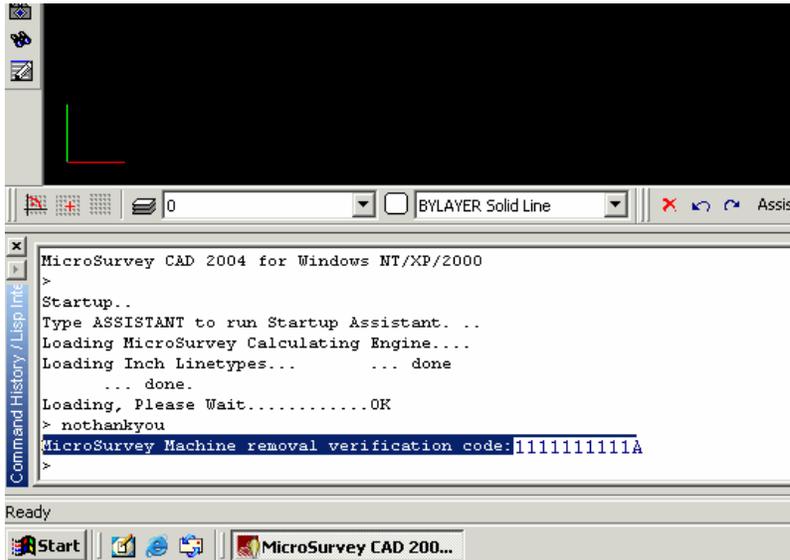


**6. Exit the program**

**7. If you try to run MSCAD2004 again you will receive an error message:**



*You will also get a message similar to this one if you try and run any older copies of our software that may have been installed on this same computer.*

## Installing MSCAD on the New Computer:

**1. Use your original CD to install MSCAD on your new computer.** *(if you have multiple CD's, then use the most current CD)* **Open the program up.**

**2. When the registration window pops up click on "Register your Copy of MicroSurvey CAD 2004."**



**3. Enter the Product Key that came with your original CD.  Pick OK to continue.**

## 4. Click on "Get Password"

**Product Activation**

Machine Identification

XXYYXXYYXXYYXXYYXXYYXXY

**Step 2:**

In order to activate MicroSurvey on this computer, the Machine Identification Code shown above must be sent to MicroSurvey. Press the 'Get Password' button to create a text document that you can FAX or email to MicroSurvey.

If you have already received your Password, you can enter it at Step 3 below...

Get Password

**Step 3:**

When you have registered by FAX or email, you will receive a Password. Enter the Password into the field below (with the dashes) and click OK. If you have any questions or comments, please e-mail to support@microsurvey.com

IMPORTANT NOTE: In order to reduce errors, our password does not use the number zero. Please use the letter ' O ' instead.

Enter Password:

Sample Password: ABCDE-23456-FGHIJ-76543-SM4PW

OK      Cancel

**5. Fill out the form that follows.  In addition to the normal information required, *please include the Machine Removal Verification Code* and label it as "disable code:" as shown in the "Dealer Name" Field.**  *The \*\*\*\*\*\* shown would be the Machine Removal Verification Code you recorded earlier.*

**Customer Information Dialog**

| | |
|---|---|
| Your Name: | Name |
| Company Name: | Name Incorporated |
| Street Address1: | 123 Street St. |
| Street Address2: | |
| City: | City |
| State or Province: | State |
| Zip Code/Postal Code: | 11111 |
| Country: | Country |
| Phone Number: | 111-222-3333 |
| FAX Number: | 111-222-3333 |
| Email: | Name@name.net |
| Dealer Name: | diasable code: \*\*\*\*\*\* |

XXXYYYXXXYYYXXXYYYXXXYYYX

Copy Machine Identification Code to Clipboard

When you press 'OK', the program will start up Notepad with a text file that you can either Print and FAX to MicroSurvey at (250) 707-0150, or you can email it to 'register@microsurvey.com'.

IMPORTANT NOTE: MicroSurvey has automated the password generation system and can no longer accept calls for passwords on the phone. Please FAX or email the form, or you can also paste the key number into a form at "http://www.microsurvey.com/register"

[ OK ]        [ Cancel ]

**6. When you select "OK" the Registration Form will be displayed in a text editor.  You may print it and fax it or save a copy and attach it to an email.**
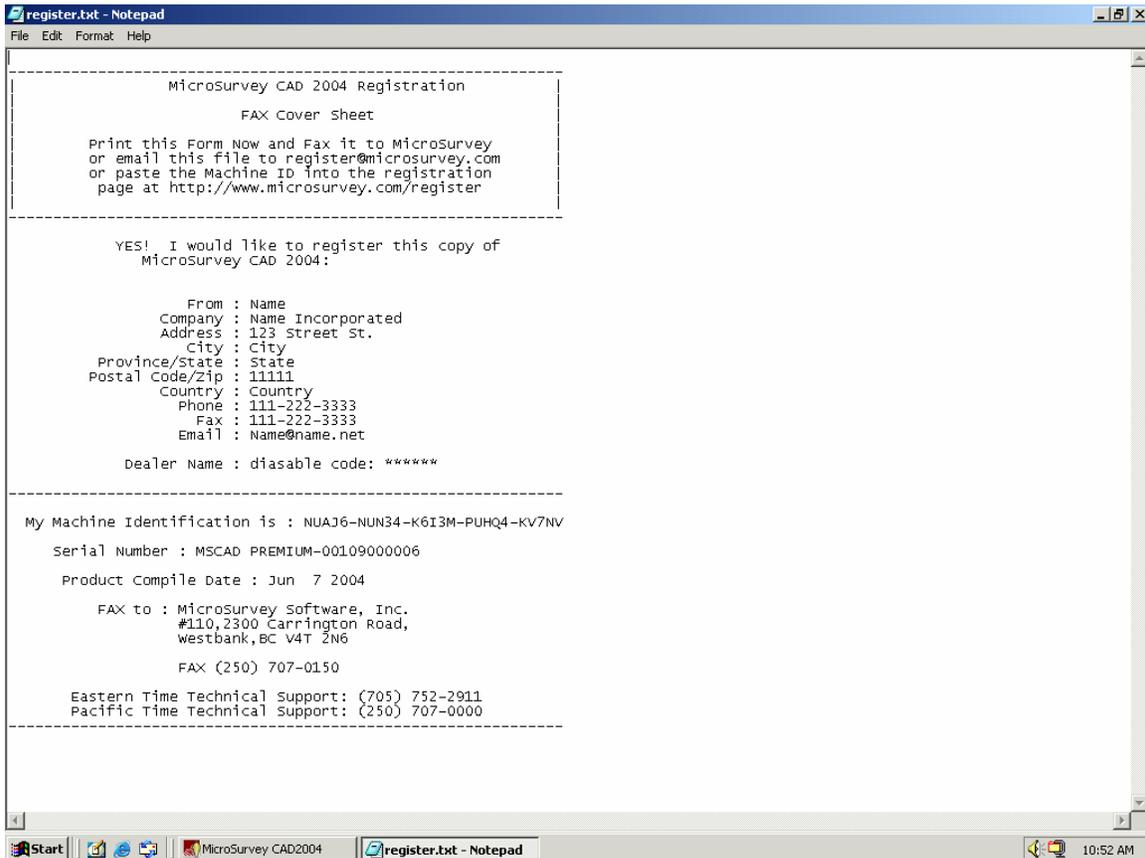


**Please send faxes to 1-250-707-0150**

**Please send emails to register@microsurvey.com**

**7. You may exit MSCAD 2004 for now, until you receive your password from us by fax, email or phone.  Then start the MSCAD2004 program again and proceed to the next step:**

## Activating MSCAD on the New Computer:

**1. When the registration window pops up click on "Register your Copy of MicroSurvey CAD 2004"** *(as before)***.**



**2. Enter the Product Key** *(as before)* **and select "OK"**
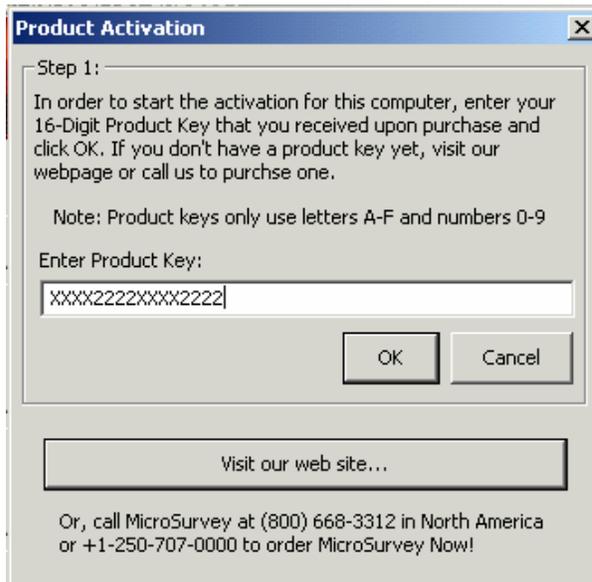
**3. Enter the new password we provided to you and click "OK."**
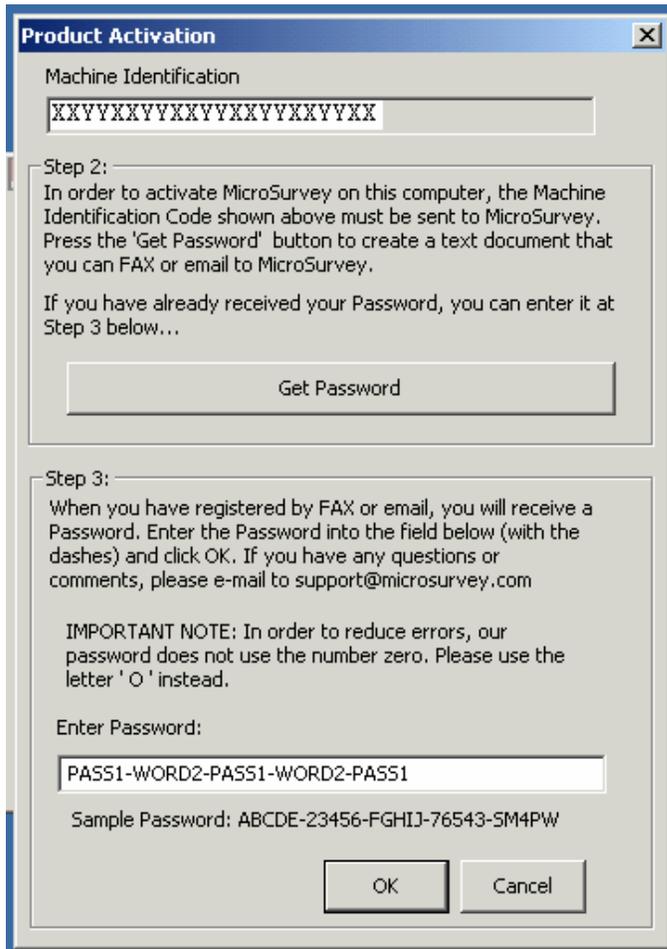


**4. Your copy of MSCAD 2004 should now run in registered mode on your new computer.**

**5. If you did not install Service Patch #9 from the CD, you will then need to download and install Service Patch #9 from our web-site.**

**http://storage.microsurvey.com/Installs/mscad/MicroSurveyCAD2004SP9.exe**

**If you are not sure which Service Patch you are running, when MSCAD 2004 is open, look in the top left corner of the screen.**



**If it does not show SP9 then you need to download and install it.**