## Transferring MSCAD 2004 License from an Old Computer to a New Computer

In order to transfer your license you will first need to disable the copy of MSCAD 2004 on your old computer and then send us the code that results. Make sure that you have your original 16-digit "Product Key" which would have come with your original CD. We will be sending you a new password for your new computer.

**Useful Definitions:** 

**Product Key:** A code shipped with the MSCAD disk which identifies the copy of software you have. If you have lost the original code, please call Microsurvey.

**Machine Removal Verification code:** A code which confirms that a Microsurvey Product has been disabled.

**Machine Identification:** A code which identifies the computer on which a copy of MSCAD is installed.

**Password:** A code which confirms that a license for MSCAD has been purchased

IMPORTANT NOTE! – If you have more than one licensed version of MSCAD (ie MSCAD 2004 and an older version such as MSCAD 2002 or MSCAD 2001) or another MicroSurvey product such as MSX 2001, MSX 2002, MapScenes, MapScenes Lite, MapScenes Pro, InCAD any version) on your old computer, this process will disable that program as well. If you try and run it after MSCAD2004 is disabled, you will see a message like the one shown in Step 6 below.

Please phone MicroSurvey Technical Support after you have completed the MSCAD 2004 transfer and we will provide assistance with reactivating the other MicroSurvey product, if it is appropriate to do so.

#### **Disabling MSCAD on the Old Computer:**

1. First, make sure you are prepared to disable the old copy, this step is irreversible. Your old drawing and data files will be accessible but you won't be able to use MSCAD any more.

# 2. Open MSCAD 2004 on the old computer. Type the command "nothankyou" in the command window, and press enter:



### 3. Click on "Yes" to accept

Returning	g software program?	
⚠	This command will disable MicroSurvey from this computer. permanently. Are you sure you want to do this?	
	Yes No	

#### 4. Click on "Yes" again to confirm



5. MSCAD will give you a Machine Removal Verification Code, *please carefully record this code so it can be sent to us later.* 

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Command History / Lisp Inte 💌 🗙	MicroSurvey CAD 2004 for Windows NT/XP/2000 > Startup Type ASSISTANT to run Startup Assistant Loading MicroSurvey Calculating Engine Loading Inch Linetypes done done. Loading, Please WaitOK > nothankyou MicroSurvey Machine removal verification code: 111111111A >
Read	dy
	Start 🛛 🛃 🍰 🖏 🗍 🌉 MicroSurvey CAD 200

### 6. Exit the program

#### 7. If you try to run MSCAD2004 again you will receive an error message:



You will also get a message similar to this one if you try and run any older copies of our software that may have been installed on this same computer.

## Installing MSCAD on the New Computer:

**1. Use your original CD to install MSCAD on your new computer.** *(if you have multiple CD's, then use the most current CD)* **Open the program up.** 

2. When the registration window pops up click on "Register your Copy of MicroSurvey CAD 2004."

MicroSurvey CAD2004	×
MicroSurvey	
You have 30 day(s) left in your 30	-day trial
Register your Copy of MicroSurvey	CAD 2004
Start MicroSurvey CAD 2004 in DE	MO Mode
Click here to go to our website and find o additional functionality of the full version	out more about of MicroSurvey
Contact Us	Cancel

# 3. Enter the Product Key that came with your original CD. Pick OK to continue.



#### 4. Click on "Get Password"

Product Activation	×	
Machine Identification		
XXYYXXYYXXYYXXYYXXYY		
Step 2: In order to activate MicroSurvey on this computer, the Machine Identification Code shown above must be sent to MicroSurvey. Press the 'Get Password' button to create a text document that you can FAX or email to MicroSurvey. If you have already received your Password, you can enter it at		
Step 3 below		
Get Password		
Step 3:	_	
When you have registered by FAX or email, you will receive a Password. Enter the Password into the field below (with the dashes) and click OK. If you have any questions or comments, please e-mail to support@microsurvey.com		
IMPORTANT NOTE: In order to reduce errors, our password does not use the number zero. Please use the letter ' O ' instead.		
Enter Password:		
Sample Password: ABCDE-23456-FGHIJ-76543-SM4PW		
OK Cancel		

5. Fill out the form that follows. In addition to the normal information required, *please include the Machine Removal Verification Code* and label it as "disable code:" as shown in the "Dealer Name" Field. The \*\*\*\*\*\* shown would be the Machine Removal Verification Code you recorded earlier.

Customer Information	Dialog	×	
Your Name:	Name		
Company Name:	Name Incorporated		
Street Address1:	123 Street St.		
Street Address2:			
City:	City		
State or Province:	State		
Zip Code/Postal Code:	11111		
Country:	Country		
Phone Number:	111-222-3333		
FAX Number:	111-222-3333		
Email:	Name@name.net		
Dealer Name:	diasable code: *****		
XXXYYYXXXYYYXXXYYYXXXYYYX			
Copy Mac	hine Identification Code to Clipboard		
When you press 'OK', the program will start up Notepad with a text file that you can either Print and FAX to MicroSurvey at (250) 707-0150, or you can email it to 'register@microsurvey.com'. IMPORTANT NOTE: MicroSurvey has automated the password generation system and can no longer accept calls for passwords on the phone. Please FAX or email the form, or you can also paste the key number into a form at "http://www.microsurvey.com/register"			
Cancel			

6. When you select "OK" the Registration Form will be displayed in a text editor. You may print it and fax it or save a copy and attach it to an email.

9/21/2006

🗐 register.txt - Notepad	
File Edit Format Help	
MicroSurvey CAD 2004 Registration	
FAX Cover Sheet	
Print this Form Now and Fax it to MicroSurvey or email this file to register@microsurvey.com or paste the Machine ID into the registration page at http://www.microsurvey.com/register	
YES! I would like to register this copy of MicroSurvey CAD 2004:	
From : Name Company : Name Incorporated Address : 123 Street St. City : City Province/State : State Postal Code/Zip : 11111 Country : Country Phone : 111-222-3333 Fax : 111-222-3333 Email : Name@name.net Dealer Name : diasable code: ******	
My Machine Identification is • NUM16-NUN24_K6T3M_DUH04_K/7N/	
serial Number : MSCAD PREMIUM-00109000006	
Product Compile Date : Jun 7 2004	
FAX to : MicroSurvey Software, Inc. #110,2300 Carrington Road, Westbank,BC V4T 2N6	
FAX (250) 707-0150	
Eastern Time Technical Support: (705) 752-2911 Pacific Time Technical Support: (250) 707-0000 	
	-
3	
🏦 Start 🛛 🛃 🍠 🖏 🗍 📶 MicroSurvey CAD2004 🛛 🖉 register.txt - Notepad	👯 💭 10:52 AM

Please send faxes to 1-250-707-0150

Please send emails to register@microsurvey.com

7. You may exit MSCAD 2004 for now, until you receive your password from us by fax, email or phone. Then start the MSCAD2004 program again and proceed to the next step:

## Activating MSCAD on the New Computer:

**1.** When the registration window pops up click on "Register your Copy of MicroSurvey CAD 2004" (*as before*).

MicroSurvey CAD2004	×
MicroSurvey	
You have 30 day(s) left in your 30	D-day trial
Register your Copy of MicroSurvey	CAD 2004
Start MicroSurvey CAD 2004 in DE	EMO Mode
Click here to go to our website and find additional functionality of the full version	out more about of MicroSurvey
Contact Us	Cancel

#### 2. Enter the Product Key (as before) and select "OK"

F	Product Activation		
	Step 1:		
	In order to start the activation for this computer, enter your 16-Digit Product Key that you received upon purchase and click OK. If you don't have a product key yet, visit our webpage or call us to purchse one.		
	Note: Product keys only use letters A-F and numbers 0-9		
	Enter Product Key:		
	XXXX2222XXXX2222		
	OK Cancel		
	Visit our web site		
	Or, call MicroSurvey at (800) 668-3312 in North America or +1-250-707-0000 to order MicroSurvey Now!		

3. Enter the new password we provided to you and click "OK."

Product Activation	×
Machine Identification	
XXYYXXYYXXYYXXYYXX	
Step 2: In order to activate MicroSurvey on this computer, the Machine Identification Code shown above must be sent to MicroSurvey. Press the 'Get Password' button to create a text document tha you can FAX or email to MicroSurvey. If you have already received your Password, you can enter it a Step 3 below	t
Get Password	
Step 3: When you have registered by FAX or email, you will receive a Password. Enter the Password into the field below (with the dashes) and click OK. If you have any questions or comments, please e-mail to support@microsurvey.com	
IMPORTANT NOTE: In order to reduce errors, our password does not use the number zero. Please use the letter ' O ' instead.	
Enter Password:	
PASS1-WORD2-PASS1-WORD2-PASS1	
Sample Password: ABCDE-23456-FGHIJ-76543-SM4PW	
OK Cancel	

4. Your copy of MSCAD 2004 should now run in registered mode on your new computer.

5. If you did not install Service Patch #9 from the CD, you will then need to download and install Service Patch #9 from our web-site.

http://storage.microsurvey.com/Installs/mscad/MicroSurveyCAD2004SP9.exe

If you are not sure which Service Patch you are running, when MSCAD 2004 is open, look in the top left corner of the screen.



If it does not show SP9 then you need to download and install it.